

# Hotel Policies

**Room Rates:** All rates are based on double occupancy and do not include 12% tax. Additional adults up to occupancy levels are an extra \$20 per night plus tax. Children under 18 stay free with an adult.

**Cancellation:** Reservations must be canceled by 12:00pm on the day of hotel room reservations in order to avoid a \$50 cancellation fee and 6:00pm on the day prior to arrival for Hollow Rock stays to avoid a \$50 cancellation fee.

**Late Arrivals:** Guest must contact the Front Desk before 8:00pm on the day of arrival to inform them that they will be checking in late. Guest that has not called prior to this time will forfeit their room reservation and will be subject to room availability upon arrival.

**Check-in:** 4:00pm at the Lodge Front Desk for hotel room and Hollow Rock cabins. Early check-ins are accommodated when available.

**Early Check In:** Guests may request an early check in between the hours of 12 pm to 3pm by informing the Front desk at a cost of \$50 plus tax in addition to their stay.

**Check-out:** Check out time is 11:00pm. Please check out at the Front Desk to verify your charges and get your receipt.

**Credit Card Policy:** A valid credit card will be required at check-in and pre-authorized for the full amount of your stay plus \$50 for incidentals. Debit card use may take up to 10 business days for the pre-authorized amount to be returned to your account depending on your financial institution's policy.

**Children:** Curfew for in-house guests' children is 9:00pm. No children may be left unattended at any time. Children using the Video Game Room or pool area must also have adult supervision at all times.

**Pet Policy:** Service pets only please. Please inform Front Desk of any service animals brought onto property.

*The average daily rate does not include hotel taxes.*

# Hotel Information

Grand Portage Lodge and Casino  
70 Casino Drive  
Grand Portage, Minnesota 55605

Hollow Rock Resort  
7422 E Hwy 61  
Grand Portage, Minnesota 55605

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